



QHSE Report 2018 SUMMARY

This document is based on the internal document (P)review QHSE management system 2018/2019. Which is based on the results of audits, analysis, reviews, notifications, incidents and their status with regard to NonConformities and Improvements. It covers all relevant standards and laws related to the QHSE management system of Doedijns. This concerns in particular: ISO9001, SCC, ISO14001, labor law and environmental related laws.

This internal document has been approved by the management board of Doedijns b.v.

The purpose of this document is the understanding of the Quality, Safety and Environmental performance at Doedijns in the period mentioned above.





WHAT DID DOEDIJNS ACHIEVE WITH REGARD TO QHSE RELATED SUBJECTS?

- NO LOST TIME AND SEVERE INCIDENTS

The accident rates at Doedijns (Service) are much better compared to other companies in the same industry. Safety awareness and adequate follow-up remains critical at Doedijns, given the number of minor accidents that have occurred in 2018.

- DOEDIJNS IS COMPLIANT TO THE RELEVANT LABOR AND ENVIRONMENTAL LAWS

The compliancy with the - for Doedijns relevant - European and Dutch legislations is followed by means of the document Action Plan QHSE per business unit and regularly discussed through the periodic progress meetings.

Through a review of the Law & Legislation Register - according to ISO14001 - carried out in November 2018, it has been established that the operational activities at the facilities Waddinxveen and Assen are 'compliant' with the latest versions of the environmental laws & regulations.

“ Operational activities are compliant with environmental laws & regulations ”



The compliancy to the (Dutch) labor law is organized through the so-called 'Health and Safety catalogues' drawn up for the metal industry by the organization '5xBeter'. For Doedijns, this mainly concerns the digital tools Welding fumes, Machine safety and Hazardous substances.

- **COMPETENT AND MOTIVATED PEOPLE**

In 2018 the facility in Zoetermeer is also certified to the latest version of the ISO9001 (Quality). In October 2018 the certification company DNV carried out a surveillance audit. The outcome was: none NonConformity, only Observations and Opportunities for Improvement (OFI's).

More in detail

Numerous internal and external audits have been carried out to test compliance with our certifications (ISO9001, ISO14001, SCC). Number of audits performed are:

- Internal - 27 processes
- External (certification body) - 2x
- External (customer) - 1x
- External (governmental agency) - 1x



The service department of the facility Waddinxveen is certified to the Dutch safety standard SCC (level double star). During the surveillance audit carried out in September 2018 a few NonConformities have been raised. These NonConformities have been closed within 2 months.

Numerous documents are reviewed and revised in the past year. A selection from the reviews:

- QA and HSE policies
- Emergency response plan and Company RI&E
- Environmental Aspects Register ('MAR') and Legislation & Regulatory Register ('WRR')
- Management reviews per business unit
- Explosion Safety Document
- HSE plans

“ To remain compliant, the European laws need to be further incorporated into the Doedijns policies and procedures. ”



“ Smooth implementation of ERP software ”

QHSE TREND ANALYSIS

Due to the SCC certification of the service department (Hydraulics), the outcomes of the individual workplace inspections are analyzed including the QC and HSE related notifications.

Company Risk Assessment (RI&E)

The execution of the company RI&E per facility and the status of the actions are monitored by means of a central register. All facilities are assessed according to the legal requirements and up to date.

INTERNAL AUDIT REVIEW

As started in the previous year the internal audits has been done according:

- Done by less auditors (to get more experience per auditor)
- More progress meetings about the outcomes
- More internal audits per process

QHSE concludes that this approach is still successful regarding the quality of the audits and the adherence to the schedule. And to keep the outcomes 'alive'.

Based on the review the necessary measures are proposed as part of the preview. Whereby several improvement points are insightful and will be followed up accordingly in cooperation with the business units.

Note

Key Performance Indicators (KPI's) are set and monitored by the business units themselves

