



## QHSE Report 2019 SUMMARY

This document is based on the internal document (P)review QHSE management system 2019/2020. Which is based on the results of audits, analysis, reviews, notifications, incidents and their status with regard to NonConformities and Improvements. It covers all relevant standards and laws related to the QHSE management system of Doedijns. This concerns in particular: ISO9001, SCC, ISO14001, labor law and environmental related laws.

This internal document has been approved by the management board of Doedijns b.v.

The purpose of this document is the understanding of the Quality, Safety and Environmental performance at Doedijns in the period mentioned above.





## “ Enhancing safety culture through code of conduct ”

### WHAT DID DOEDIJNS ACHIEVE WITH REGARD TO QHSE RELATED SUBJECTS?

- NO LOST TIME AND SEVERE INCIDENTS

Safety awareness and adequate follow-up remains critical at Doedijns, given the minor accidents that have occurred.

- DOEDIJNS IS COMPLIANT TO THE RELEVANT LABOR AND ENVIRONMENTAL LAWS

The compliancy with the - for Doedijns relevant - European and Dutch legislations is followed by means of an Action Plan QHSE and regularly discussed through the periodic progress meetings.

Through a review of the Law & Legislation Register - according to ISO14001 - it has been established that the operational activities at the Dutch facilities are 'compliant' with the latest versions of the environmental laws & regulations.

## “ Successful move to a new location ”



The certification company DNV carried out a surveillance audit. The outcome was: none NonConformities, only Observations and Opportunities for Improvement (OFI's).

#### More in detail

Numerous internal and external audits have been carried out to test compliance with our certifications (ISO9001, ISO14001, SCC). Number of audits performed are:

- Internal - 28 processes
- External (certification body) - 2x
- External (customer) - 1x
- External (governmental agency) - 1x

#### SUPPLIER MANAGEMENT

Several supplier audits are carried out with as main outcomes that (almost) all suppliers are certified to ISO9001, but ISO14001 certification to be enhanced.



- CERTIFIED ACCORDING TO THE LATEST VERSION OF THE SCC CHECKLIST FOR ALL SERVICE ACTIVITIES.

The service department is certified to the Dutch safety standard SCC (level double star). During the recertification audit carried out a few NonConformities have been raised. These NonConformities have been closed within 2 months.

Numerous documents are reviewed and revised in the past year. A selection from the reviews:

- QA and HSE policies
- Emergency response plan
- Environmental Aspects Register and Legislation & Regulatory Register
- Management reviews per business unit

“ More healthy and sustainable lifestyle to be stimulated. ”



“ Use of ERP system effectively & focus on efficiency ”

**Note**

Key Performance Indicators (KPI's) are set and monitored by the business units themselves

**QHSE TREND ANALYSIS**

The outcomes of the individual workplace inspections are analyzed including the QC and HSE related notifications.

**Company Risk Assessment (RI&E)**

The execution of the company RI&E per facility and the status of the actions are monitored by means of a central register. All facilities are assessed according to the legal requirements and up to date.

“ Implementation of ISO 27001 to be considered ”

